ANNUAL ASSESSMENT REPORT
AND
STRATEGIC PLANNING UPDATE
Year: 2008

Area or Unit Name: RESOURCES MANAGEMENT
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Section 1. Goals and Accomplishments

Goal 1: Academic Excellence: Attain national recognition as a top Research Library. Objective: Build research collections and provide access to them.

- The Resources Management Units continued to streamline their processes working with other units to identify ways to improve services that affect the acquisition, processing and access of materials.
- We received specific request for the purchase of 10,718 titles this fiscal year. The Library Approval plan also was used to add new titles to the collection based on established profiles. We also received and processed 4793 gift items.
- The Serials Maintenance unit received and processed 38,021 serials and added 6337 volumes to the bound volumes inventory. We added materials in all formats and specifically processed 28,198 new books, 2702 gift items, 1596 music CD’s, 2299 DVD’s and 116 computer files. New titles were also added to the microforms collections, maps, patents and as a member of the federal depository library program received and processed government document items as they were sent to us.
- As one of the two units in the library with dedicated staff to our new digital services, these staff members processed several significant collections and participated in adding content from several campus centers to the research repository collection along with the ETD’s from the Graduate School.
- We continued to make progress in reviewing currently received print titles and moving those with an appropriate electronic format to the electronic format to increase access for more users.

Goal 2: Technology: maximize the use of technology in the delivery of library services. OBJECTIVE: Increase access to research materials and services by delivering them electronically. OBJECTIVE: Conduct 50% of business applications to streamline operations.

- We continued to streamline processes through the use of the Integrated Library System. New functionality was added that allowed us to process the invoice for our serials subscriptions. This process reduced the work on the invoice from weeks to days and allowed the payment of the invoice to be much more timely.
- Serials Maintenance and Electronic Resources were able to assist in identifying items that should be removed to the new remote storage facility.
- We had two staff positions dedicated to the processing of our digitized collections, this staff worked on the successful digitization of six collections.
- In addition access to sixteen new e-resources collections was added for our patrons.
- As in previous years we saw significant growth in the use of our electronic resources log-ins, searches and fulltext downloads.
- A new retrieval system was added for our patrons, the Metalib system went live in March 2008 and continues to be reviewed as the main portal for resource discovery.

Goal 3: Partnerships: Build strategic partnerships and alliances. OBJECTIVE: Participate actively in cooperative agreements, consider new initiatives and provide worldwide access to research.

- We specifically worked on building partnerships with staff in the university centers to add content to the research repository. Four centers agreed to add content to the repository.
- We also worked with our vendors to improve the acquisition and processing of all library materials. We experience a significant change in our relationship with both OCLC and Amigos.
- In addition we worked with TDL and the Graduate School on implementing the Viero system as a common submission system for submission of ETD’s.
- We also worked with our print material vendors to improve the purchase and processing of our new materials.

Goal 4: Human Resources: Maintain a quality work force and work environment within the libraries. OBJECTIVE: Promote the personal and professional growth of faculty and staff. OBJECTIVE: Recruit and support an excellent and diverse faculty and staff.

- We hired staff in four key positions, one faculty position and three support positions. We have one outstanding position and we revised the position description and plan on filling by the end of August 2009.
- We now have three full time positions dedicated to our digital library services and these staff members meet on a regular basis to make recommendations on improving our workflows for digital services.
Section 2. Universal Quantitative Data

There are no Universal Quantitative Data for this area/unit.
Section 3a. Quantitative Information

There is No Area Specific Data in Calendar Year Section.
There is No Area Specific Data in Fall Section.
There is No Area Specific Data in Fiscal Year Section.
Section 3b. Qualitative Information.

There is no qualitative information for the current year.
Commentary:

There is no commentary for the current year.

Implementation Plan:

There is no implementation plan for the current year.